



Solve-It! Community Mediation Service

"Helping you find the missing peace."

Problem clients? Impossible co-workers? Conflict management training can help! Solve-It! Community Mediation Service is pleased to offer a series of conflict resolution workshops for 2012! Each course is a three-hour, intensive session designed to enhance your problem-solving abilities, interpersonal interactions and communication skills. These workshops are custom designed for busy professionals in a condensed format that you can immediately implement! Choose one or all!

COMMUNICATING WITH DIFFICULT PEOPLE

FACILITATING GROUP DECISIONS

HOW TO HAVE THOSE TOUGH CONVERSATIONS

**COMMUNITY MANAGER AS MEDIATOR:
CREATING PEACE IN THE NEIGHBORHOOD**

MUNICIPAL MADNESS: THE ART OF MANAGING COMPLAINTS

"RUFF" TIMES: DEALING WITH NEIGHBORHOOD DOG BARKING

Special topics may be customized upon request to suit individual group needs. All workshops are offered on your time schedule. Workshops are delivered at \$500.00 per course, with a minimum of 8 participants required and a course cap of 20. Training materials are provided. Call or visit us online for more details and start laying the foundation for better communication today!

480-420-MED8 * www.theleadershipcentre.org

2011-2012 Workshop Series